

## *Andrew Saul*



### *Commissioner Social Security Administration*

Andrew Saul is the Commissioner of the Social Security Administration. He was sworn in on June 17, 2019 for a six-year term that expires on January 19, 2025.

From 2002 to 2011, Commissioner Saul served as the Chair of the Federal Thrift Investment Board (FTIB). He was nominated by President Bush and confirmed by the Senate, and served under President Obama. The Board administers the Thrift Savings Plan (TSP), which provides military and federal employees the opportunity to save for additional retirement security. During his chairmanship, the FTIB introduced the popular life cycle funds and increased TSP participation while substantially reducing participant costs.

In addition to Commissioner Saul's federal service, he has also served in state and local government, as well as, non-profit organizations. He has worked as Vice Chairman and Chairman of the Finance Committee of the New York Metropolitan Transportation Authority. Commissioner Saul also has served as Vice Chairman of the Mount Sinai Health System, and Chairman of its Audit and Compliance Committee. In addition, he was a Trustee and Chairman of the Audit Committee of the National Gallery of Art. He formerly served as a board member of the United Jewish Appeal Federation of New York.

Commissioner Saul also has substantial experience in the private sector. For twenty years, he managed two large publicly traded retail apparel chains. These chains grew into national retailers, including hundreds of stores and employing thousands of workers.

Commissioner Saul is a graduate of the Wharton School of Finance at the University of Pennsylvania.. He and his wife Denise have been married 50 years. They have two adult children, and three grandchildren.

## ***Jeffrey Buckner***



***Associate Commissioner, Office of Strategic and Digital Communications  
Social Security Administration***

Jeffrey Buckner is the Associate Commissioner for Strategic and Digital Communications for the Social Security Administration (SSA). Mr. Buckner's responsibilities include developing and overseeing SSA's national communications strategy, marketing, and intergovernmental and advocacy engagement. Mr. Buckner is also responsible for Social Security's digital presence and online engagement, overseeing Social Security's website, social media, blog, publications, and video and photography production in support of SSA's external communications. Mr. Buckner's public service career with Social Security has spanned nearly 26 years during which he has served in positions supporting SSA's communications and information technology initiatives.

***Steve Rollins, Esq.***



***Deputy Associate Commissioner, Office of Disability Policy  
Social Security Administration***

Before joining the Social Security Administration in 2019, Steve Rollins was the Director of the Pennsylvania Bureau of Disability Determination for more than four years. Mr. Rollins entered that position after owning and managing Rollins Law Office, where for 15 years he represented claimants for Social Security Disability Benefits at the administrative and federal court of appeal levels. He is former legal counsel to the United States Department of Health and Human Services Office of General Counsel. Mr. Rollins has lectured on Social Security law for the Pennsylvania Bar Institute, the Philadelphia Bar Institute, the Pennsylvania Trial Lawyers, the Pennsylvania State University Dickinson School of Law, and the National Organization of Social Security Claimants' Representatives, as well as for various support, insurance, and medical groups.

Mr. Rollins earned a Bachelor of Science from Lock Haven University of Pennsylvania and was awarded his Juris Doctorate from Temple University's Beasley School of Law.

## ***Samara A. Richardson***



### ***Deputy Associate Commissioner, Office of Public Service and Operations Support Social Security Administration***

Samara A. Richardson is the Deputy Associate Commissioner for Operations Support at The Social Security Administration (SSA) Headquarters in Baltimore. Prior to returning to Operations, Ms. Richardson served as the Associate Commissioner for Income Security Programs between 2016 and 2019. Ms. Richardson began her career with SSA as a Claims Representative and advanced through various management positions for the Center for Disability and Program Support in the Boston Region.

In 2001, Ms. Richardson joined the Office of Automation Support (OAS) as a Program Analyst supporting major automation initiatives in SSA's programmatic systems. In 2005, She spent a year working in Washington, DC as a legislative fellow in Rep. Sander Levin's office. In 2009, Ms. Richardson joined the Office of Electronic Services, leading the planning and implementation of SSA's early online retirement and disability applications.

Ms. Richardson graduated from the Senior Executive Service Candidate Development Program in 2013, completing assignments as the Deputy Associate Commissioner in the Office of Quality Review, the Assistant Regional Commissioner for Management and Operations Support in the Atlanta Region, and the Deputy Associate Commissioner in the Office of Public Service and Operations Support. In September 2015, Ms. Richardson was appointed as the Deputy Associate Commissioner in the Office of Income Security Programs.

Ms. Richardson holds a Bachelor of Arts degree in Political Science from St. Francis Xavier University in Nova Scotia, Canada, and has completed graduate work in International Relations at Dalhousie University. She has received numerous awards, including a nomination for the Samuel J. Heyman Service to America Medals, the Commissioner's Citation and multiple Deputy Citations.

## ***Dawn Wiggins***



### ***Associate Commissioner, Office of Income Security Programs Social Security Administration***

Ms. Wiggins served initially as the as the Acting Associate Commissioner in the Office of Income Security Programs starting in 2018 and was made the permanent Associate Commissioner in 2020.

She started her legal career after graduating from law school in 1993 as a general practice attorney for a private law firm in Maryland. She began working for the government one year later when she became a legislative attorney for the Department of Health and Mental Hygiene for the State of Maryland pursuing excellence in medical care. Ms. Wiggins joined the Social Security Administration, Office of General Counsel, Office of Program Law in September 1997, advising the agency in the areas of retirement, survivorship and disability. In September 2003, she joined the Office of General Law where she focused on, among other areas the Freedom of Information Act (FOIA), the Privacy Act, and the Computer Matching and Privacy Protection Act as well as employment law. In 2008, Ms. Wiggins became the Deputy Executive Director for the Office of Privacy and Disclosure. In this role she was the Agency's Chief Privacy and FOIA Officer. She was a member of the CIO Privacy Council and a Co-Chair of the Identity Management Committee.

In December 2015, Dawn was selected for Class VII of the SSA's SES Candidate Development Program (CDP). After completing three rotations in DCBFQM, DCO and ORDP, Dawn became the Deputy Associate Commissioner in the Office of Income Security Programs.

Ms. Wiggins received her B.A. in Government Studies from The American University in Washington, D.C. in 1990. She earned her J.D. from the University of Baltimore in 1993. She holds a certification as a Senior Executive Fellow from Harvard's JFK School of Government.